

MITO/Tranzqual Merger – Frequently Asked Questions

Q: Why is this merger taking place?

A: The Tertiary Education Commission supports fewer ITOs which, in their view, will create a more sustainable, efficient and effective industry training sector into the future.

Q: What are the benefits of the merger?

A: Joining the two organisations will give industry the benefits of a larger transport and logistics focused organisation.

Q: What does this mean for Tranzqual trainees and employers?

A: In practical terms this means that all of Tranzqual's services will now be provided by MITO. MITO's key priority will be to ensure that existing Tranzqual trainees, employers and stakeholders are fully supported throughout the transition period.

Q: I'm a Tranzqual trainee. What happens now?

A: A MITO representative will shortly be making contact with you to confirm your training status and enrol you as a MITO learner. There will be no cost to you and you will continue to receive the same level of training support. In order to best support individual learning plans, all MITO learners undertake a short on-line reading assessment. Your MITO representative will supply you with the access code you'll need to undertake this assessment.

Q: I'm an employer with Tranzqual trainees. What happens now?

A: A MITO representative will shortly be making contact with you to make arrangements to meet with your employee(s) who are currently registered in a training agreement with Tranzqual. There will be no cost to enrol them as a MITO learner. On enrolling with MITO they will undertake a short on-line reading assessment. Our MITO representative can arrange to administer this during their visit.

Q: I'm a Tranzqual training provider. Who can answer any questions that I have?

A: Verna Niao, MITO Group Manager – Workforce Development, would be happy to answer any questions you may have. You can contact her on (04) 494 6232 or by email on verna.niao@mito.org.nz.

Q: I purchase resources from the Tranzqual website. What happens now?

A: The ordering process from the Tranzqual website will remain the same until further notice. For any queries, please email resourceorders@mito.org.nz. If you place your orders by fax, the new fax number is (04) 494 0006.

Q: I'm a Tranzqual registered assessor. What happens now?

A: The annual registration period for current Tranzqual registered assessors ends on 31 March 2012. The current Tranzqual assessor registration policies and procedures will remain in place until this date. If you have any questions, please contact Russell Dive, MITO Group Manager – Qualifications and Quality Systems on (04) 494 6231 or by email on russell.dive@mito.org.nz.

Q: What happens to assessment results?

A: Assessment results from 1 October 2011 can be:

- o emailed to assessments@mito.org.nz, or
- o faxed to MITO at (04) 494 0006, or
- o posted to Records Administrator, MITO, PO Box 10803, WELLINGTON 6143.

Q: I have questions about qualifications, assessment or moderation. Who do I contact?

A: Please contact Russell Dive, MITO Group Manager – Qualifications and Quality Systems on (04) 494 6231 or by email on russell.dive@mito.org.nz.

Q: I'm from a school that deals with Tranzqual. Who can answer any questions that I have?

A: Please contact Russell Dive, MITO Group Manager – Qualifications and Quality Systems on (04) 494 6231 or by email on russell.dive@mito.org.nz.

Q: I'm a supplier of services to Tranzqual. Who can answer any questions that I have?

A: Wayne Cook, MITO Group Manager – Corporate Services, would be happy to answer any questions you may have. You can contact him by email on wayne.cook@mito.org.nz or on (04) 494 0348.

Q: I have questions about marketing and communications. Who do I contact?

A: Please contact Nicky Murray, MITO Group Manager – Corporate Affairs on (04) 494 1622 or by email on nicky.murray@mito.org.nz.